



MAY 9 & 10, 2024



45<sup>th</sup>

# QUALITY HEALTHCARE CONFERENCE

THEME: INNOVATIONS IN HEALTHCARE QUALITY

*Welcome*

Dear InAHQ Members & Conference Registrants,

We are extremely excited to offer our Annual Education Conference May 9-10, 2024, at the Ritz Charles Conference Center in Carmel, Indiana. We look forward to having you all join us for an exciting lineup of speakers. The Education team has worked diligently to secure local, state, and nationally recognized presenters. It is also our sincere pleasure to be able to offer you the educational CEUs so many of you require to maintain your CPHQ and other certifications.

I look forward to experiencing this conference with you and hope you all enjoy the conference, and maybe even have some fun. In the end, the goal is to share new and relevant information that will help improve your profession and help keep you in the know!

Sincerely,  
Erin Geiselman  
InAHQ President



[InAHQ.com](https://www.inahq.com)



# Conference Agenda

## MAY 10, 2024

## MAY 9, 2024

TIME	Presentation	Speaker
0730-0815	Registration, Continental Breakfast & Welcome	
0815-0900	Thriving Together: The Impact of a Healthy Hospital Staff on Elevating Patient Satisfaction	Michelle Wilkin
0900-1000	The Impact of Trauma on Healthcare	Terri & Robert Bogue
1000-1030	BREAK	
1030-1100	Robot Impact to Staff & Patient Care	Janice Vadas & Scott Van Dyke
1100-1215	INAHQ Annual Meeting: All Attendees are invited	
1215-1315	LUNCH BREAK	Awards & Networking
1315-1415	Conflict Resolution: The Single Most Important Skill for Humans Who Have to Live with Other Humans	Gabe Bosslet, MD
1415-1430	BREAK	
1430-1530	Extinguish Burnout: Practical Guidance for Prevention and Recovery	Terri & Robert Bogue
1530-1630	Innovation-The Only Way Forward	Erica Newkirk/ Lauren Fogt
	Day 1 Wrap Up	

TIME	Presentation	Speaker
0730-0800	Registration and Continental Breakfast	
0800-0815	Welcome & Updates	Erin Geiselman, InAHQ President
0815-0900	Critical Access Hospital Case Management Redesign-A Roadmap to Optimal Patient Outcomes and Operational Efficiencies	Karen Bartrom
0915-1000	BREAK and Poster Viewing	
1000-1045	CLABSI Prevention	Ann Allison
1045-1130	AONL Nursing Advocacy	Rachel Culpepper
1130-1230	LUNCH BREAK	
1230-1315	The Roadmap for Trauma Informed Care (TIC) Education for Indiana Nurses	Lori Hardie
1315-1400	ISNA State of Nursing 2024	Katie Feley
1400-1430	Blood Culture Contamination	Sami Biddle
1430-1445	BREAK	
1445-1545	Opioid Stewardship	Harish Nair
1545-1600	Education Chairs Closing/Remarks/Conference Evaluation	Lauren Fogt/ Robin Behery



## Speaker Spotlight

### **Michelle Wilkin, RN, MSN, Dip. ABLM**

With over a decade of dedicated service as an ED nurse, Michelle brings a wealth of experience and compassion to the healthcare field. Board Certified in Lifestyle Medicine, Michelle is committed to promoting holistic well-being and preventative care. A former American Heart Association Leader of Impact nominee, Michelle has demonstrated leadership and advocacy in cardiovascular health. Beyond the medical realm, Michelle is also a skilled and accomplished professional figure skater, showcasing a unique blend of discipline and grace both in and out of the hospital setting.

### **Terri Bogue MSN, APRN, PCNS-BC**

Terri Bogue is a Clinical Nurse Specialist and infection preventionist with over 30 years of experience in nursing who helps healthcare providers navigate the constant changes of a post-COVID world. Her work on patient-centered care and her skills in improving communication, maintaining boundaries, and preventing burnout support a healthy interdisciplinary team and improved outcomes in patients.

### **Robert Bogue MS**

Robert Bogue, 20-year Microsoft MVP and 28-time author, has led change projects for three decades and changes the way people work as he changed the technology. He leverages his strength in technology and human systems to create change that is sustainable and transformative for organizations of all sizes and shapes.

### **Erica Newkirk, MSN, RN, AGCNS-BC, GERO-BC, CMSRN**

Erica Newkirk, is a Clinical Nurse Specialist at IUH West Hospital supporting both the Medical and Surgical areas. She attended Indiana University and received a Bachelor of Science in Nursing and Master of Science in Nursing. She recently graduated from IU School of Medicine with a post master's certificate in Innovation and Implementation Science. Erica has several publications and has spoken both nationally and locally. Topics of expertise include workplace violence, falls, research, geriatrics, and implementation science. Erica was awarded the Lyndia Merriman Award for Compassionate care in 2022 and was nominated for the ISR Values Leadership Award in 2023. In her free time, she enjoys gardening, pottery and playing with her two labs.

### **Karen A. Bartrom MSN, RN, CCM**

Karen has 25+ years of experience in hospital acute case management with 17 years serving in a leadership role. She has been certified by the Commission for Case Management since 2011 and is a member of the American Case Management Association and the Association of Clinical Documentation Integrity Specialists. Karen enjoys nature trail hikes, documentaries, antique browsing and time with her 5 grandkids.

### **Samantha Biddle, MSN, RN, AGCNS-BC, CCRN**

Sami loves science, people and teamwork so naturally she gravitated toward healthcare early. She has worked in medical device research, interventional radiology, ICU, and now the emergency department. Passions in healthcare are advancing the nursing profession, elevating nursing practice to the highest level, advocating for patient safety and quality of life. She battles the mindset of "because we've always done it that way" and loves finding innovative, efficient ways of improving healthcare delivery.

### **Lori Hardie, MSN, NPD-BC, CHSE**

Lori Hardie, MSN, RNC, NPD-BC, CHSE earned her Bachelor's in Nursing from Indiana University in 1995 and completed her Master's in Nursing at Ball State University in 2018. She worked at the bedside in labor & delivery for over 20 years. As a board-certified Nurse Professional Development Specialist, Lori trained nurses at all levels and has been a Certified Healthcare Simulation Educator (CHSE) since 2017, leading the simulation program for a major hospital system in Indianapolis for several years. Lori is a 2018 National League for Nursing (NLN) Simulation Leadership alumni and is multi-published in various simulation topics, most recently co-authoring the 2021 International Nursing Association for Clinical Simulation and Learning (INACSL) Professional Development Standard. She has built and facilitated hundreds of interprofessional healthcare simulation scenarios, created statewide simulation outreach programs in Indiana for first responders and critical access hospitals, and works to empower healthcare professionals and patients through education. Currently, Lori is pursuing a DNP in Health Policy through The George Washington University in Washington, DC to create trauma-informed healthcare systems.



## Speaker Spotlight

### **Janice M. Vadas, B.S. Pharm., DPLA, MBA**

Janice graduated with a pharmacy degree from Butler University and went on to get her master's degree in 2020 from WGU. She has been with IU Health since 1989. Janice is currently the Director of Allied Health at IU Health North and has the pleasure of supporting Pharmacy, Respiratory Therapy and Rehab Services. At work, Janice enjoys working collaboratively, team member development, process improvement, and creative problem solving. Outside of work she enjoys reading and spending time with her family. Her strengths are Maximizer, Communication, Positivity, Arranger, and Futuristic. Her favorite phrases are "It is always something" and "Don't let perfect get in the way of better/good." Fun fact: She drove a tractor as part of her high school job.

### **Scott Van Dyke, MBA, PMP, Lean Six Sigma Green Belt**

Scott Van Dyke is a Senior Project Manager on IU Health's Innovation Team. Scott has over 30 years of healthcare and consulting experience in both the public and private sectors. Scott's background includes establishing PMOs, project rescues and leading multiple clinical implementations and hospital buildout projects. Scott's past experiences also include leading establishments of project and program implementations for multiple state government entities.

### **Rachel Culpepper DNP, RN, CENP, NE-BC**

Dr. Rachel Culpepper is a nursing director at IU Health West Hospital and has been in nursing leadership positions for nine years. She serves on the American Organization for Nursing Leadership board of directors as the Region 5 representation and the Indiana Organization for Nursing Leadership as the appointed board member. She is actively engaged and leading advocacy efforts with both organizations. Her advocacy experience spans across six years and remains a passionate about the future of nursing and how nurses at all levels can impact the healthcare landscape by advocating at state and federal levels.

### **Harish Nair Rph**

I've been a pharmacist at IU Health West Hospital for 16 years and been married for 19 years with 3 children. I have worked for over 10 years in pain management and am currently working towards my MBA. I also have 3 dogs and 7 ducks!

### **Gabriel Bosslet MD, MA**

Gabriel Bosslet is Associate Professor of Clinical Medicine in the Department of Pulmonary, Critical Care, Sleep and Occupational Medicine and is Assistant Dean for Faculty Affairs and Professional Development at Indiana University School of Medicine. He is also the Fellowship Director for Pulmonary and Critical Care Medicine. He sees patients in the ICU at University and Eskenazi Hospitals and in his neuromuscular pulmonary diseases clinic in Indianapolis, IN. Gabriel lives with his wife and 4 kids and enjoys running, reading, and hanging out with his family.

### **Katie Feley DNP, RN, NE-BC**

Dr. Feley serves as the Chief Executive Officer of the Indiana State Nurses Association and Executive Director of the Indiana Nurses Foundation. Before joining ISNA, Dr. Feley led patient safety efforts as the System Director of Patient Safety at Indiana University Health. Dr. Feley is a transformational healthcare leader who holds a Doctorate in Health Systems Administration from Indiana University with an undergraduate degree in Nursing from Purdue University. She is board executive certified through the American Nurses Credentialing Center. She currently serves on the Indiana University Health North Quality and Safety Board, as a Director of ILADD - Independent Living for Adults with Developmental/Intellectual Disabilities, and the Carmel Youth Assistance Board.

### **Lauren Fogt DNP, RN, CPHQ, CPN**

Dr. Lauren Fogt has been a nurse for over 20 years with experience in operations, education, and quality & safety. She is a dedicated, results-focused, compassionate, and self-directed nurse leader with proven strengths in process improvement, relationship-based care, clinical education, project management, and quality resources & leadership. She has her DNP from Chamberlain University and has spoken and been published both locally and nationally,

### **Ann Allison MSN, RN, ACNS-BC**

Ann Allison is a board certified Adult Clinical Nurse Specialist, supporting Intensive and Progressive Care Units and Vascular Access Team at IU Health West. Ann received her BSN from Valparaiso University in 2007, and her MSN as a CNS from Indiana University in 2013. She is currently enrolled at Ohio State University for her DNP – Nurse Executive track with an anticipated graduation date of May 2025. Her clinical background is primarily in critical and progressive care with specialties including EBP mentorship, CLABSI prevention, resuscitation, and ICU liberation. Ann is a member of AACN, NACNS, and CIOCNS. She resides in Avon with her husband and two sons and can be found surfing at the lake on weekends.



## Poster Spotlight

Mass Casualty Emergency Preparedness Training through an Academic-Practice Partnership

**Angela Opsahl, DNP, RN, CPHQ, Tyler Hoffman, BSN Honors Student, Samantha Academia, BSN Honors Student, Zack Schmidt, BSN Honors Student, Kaitlynn Shull, BSN Honors Student, & Sophia Graf, BSN Honors Student**

*Indiana University School of Nursing-Bloomington*

A Critical Access Hospital's Journey to Achieve Excellence in Sepsis Care

**Rebecca Adams, MSN, RN, CPHQ**

*Cameron Memorial Community Hospital*

A Multi-Faceted Approach to Reduce Healthcare-Onset Clostridioides difficile Infections

**Heather Kaiser BS, ASN, RN, CIC, CHOP-B**

*Cameron Memorial Community Hospital*

Collaborative Advocacy: Bridging the Gap - A Nurse Practitioner and Physician Initiative to Navigate and Appeal Insurance Decisions

**Audrey Ernst, MSN, APRN, AGACNP-BC, John Zelem, MD, Physician Advisor**

*Cameron Memorial Community Hospital*

Utilizing a multi-disciplinary approach to reduce overall harm events within one region of a multi-hospital system

**Lauren Fogt DNP, RN, CPHQ, CPN**

*IU Health Suburban Regional Hospitals*



## GENERAL CONFERENCE INFORMATION

### Continuing Education | 12 CE's

*One hour of attendance corresponds to 1 CEU. NAHQ approval pending.*

### Conference Pricing

Full Conference before April 14 (InAHQ member)	275.00
Full Conference After April 14 (InAHQ member)	310.00
1 Day Conference (InAHQ member)	210.00
Full Conference (non-member)	435.00
1 Day Conference (non-member)	260.00
**Full Conference: Students & Faculty of health professions, or healthcare organization-based educators	100.00

**\*\*Discounted pricing for educators & students made possible due to grant monies received from the Indiana Society for Healthcare Education & Training. Limited spots with discounted pricing available to Indiana students/faculty or healthcare educators only**

### Conference Location

Ritz Charles Conference Center 12156 N. Meridian Street Carmel, IN 46032 (317) 846-9158

### Hotel

A block of rooms will be available at a special rate of \$229 per night plus tax at:  
Hyatt Place Hotel Indianapolis Carmel 12045 Illinois Street Carmel, IN 46032 855-516-1090

### InAHQ Conference Registration

InAHQ Membership Join / Renew: \$60.00



### Refunds | Cancellations

Registrants who cancel after April 17th or fail to attend will NOT be eligible for a refund. Cancellation requests must be received in writing (e-mail) by April 17, 2024. Cancellations requested before April 17th will be subject to a \$50 processing fee. Substitutions are permitted and must be requested by email.

### Contact | 2024

2024 Conference Co-Chairs  
Lauren Fogt [lfogt1@iuhealth.org](mailto:lfogt1@iuhealth.org)  
Robin Behery [rbehery@iu.edu](mailto:rbehery@iu.edu)

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*Thank you!*