



Indiana Association
for Healthcare Quality
Defining Standards of Performance for Healthcare Quality Professionals



43rd Annual InAHQ Quality in Healthcare Conference April 21 & 22, 2022

*Strategies to Influence the Environment of Quality & Safety:
Trust, Respect, Inclusivity, & Health Equity*



Dear InAHQ Members & Conference Registrants,

We are extremely excited to offer our Annual Education Conference April 21-22, 2022. Although it will be virtual again this year, due to the continued Covid restrictions, we look forward to having you all join us for an exciting lineup of speakers. The Education team has worked diligently to secure local, state, and nationally recognized presenters. It is also our sincere pleasure to be able to offer you the educational CEUs so many of you require to maintain your CPHQ and other certifications.

The focus of this year's conference, influencing the environment of quality and safety, is a very relevant topic in every scope of healthcare. We are even offering a certification on Safe Zone training day 2.

Topics include:

- Disparities in Women's Health in Indiana
- Mortality Data/Fatality review
- Healthcare Policy
- Building a culture of trust and equity
- Covid misinformation
- Social Determinants of Health.... and many more!

I look forward to experiencing this conference with you and hope you all enjoy the conference, and maybe even have some fun. In the end, the goal is to share new and relevant information that will help improve your profession and help keep you in the know! Hope to see you all in person next year!!

Sincerely,

Susan Craig RN, LSSBB, CPHQ

President InAHQ 2021-2022



Conference Agenda: Day 1

Thur. April 21	Speaker	Presentation
0800-0830	Susan Craig & Erin Geiselman	Welcome & Information
0830-0930	Kristina Box MD, FACOG	Disparities in Women's Health in Indiana
0930-1030	Chad Priest JD, MSN, RN, FAAN	CEO Red Cross
1030-1045	BREAK	
1045-1130	Susan Craig RN, LSSBB, CPHQ	InAHQ Meeting
1130-1215	LUNCH BREAK	
1215-1315	Kristin Schwartz	IHA: Health Policy
1315-1400	Jamie Smith MS, MPH & Caitlyn Short MPH	What's Killing our Children? An Overview of Indiana Child Mortality Data & the Fatality Review Prevention Model
1400-1415	BREAK	
1415-1515	Madeline Wilson MSN, RN, CLSSBB	Building a New Culture of Trust & Equity in Your Organization
1515-1615	Erin Cunningham BSN, RN, CCM, Angela Mounsey RNS, RN, CCM, CPHQ, CMAC, & Leesa Ackermann MBA, BSN, RN	A Collaborative Approach to Connecting Social Determinate Resources
1615-1715	Robin Conner BSN, JD, CPHQ	You are Here for What? Regulatory Compliance Lessons



Conference Agenda: Day 2

Fri. April 22	Speaker	Presentation
0800-0815	Lauren Fogt & Robin Conner	Welcome & Updates
0815-0945	Gabriel Bosslet MD, MA & Micah Pollak PhD	A Doctor and an Economist Walk into a Bar: Social Media, COVID, and Misinformation
0945-1000	BREAK	
1000-1100	Sharon Jones RN, PhD, CNE	Development of Trust in the Nurse-Patient Relationship: Nurses are the Drivers
1100-1200	Malaz Boustani MD, MPH	The Agile Healthcare Delivery Organization: It's Science, Mindset, and Processes
1200-1300	LUNCH BREAK	
1200-1600	Rosalyn Davis PhD, HSPP & Sarrah Grubb PhD	Safe Zone Training
1600-1615	Susan Craig	Closing Remarks

Spotlight on Speakers

Kristina Box, MD, FACOG **State Health Commissioner**

Dr. Box was named Indiana State Health Commissioner by Governor Eric J. Holcomb on September 18, 2017. She brings to the role a passion for improving the health of Hoosiers, beginning before birth.



Dr. Box has been a practicing obstetrician and gynecologist in Indianapolis for 30 years. She served on the Indiana Perinatal Quality Improvement Collaborative (IPQIC), an advisory council to the Indiana State Department of Health that is comprised of more than 300 statewide community professionals working to reduce infant mortality. Her work with IPQIC included serving on a state task force to address neonatal abstinence syndrome (NAS), which established standards for the diagnosis of NAS and developed a hospital study to determine the prevalence of drug exposed newborns.

Dr. Box earned her undergraduate degree at Indiana University in Bloomington and her medical doctorate at Indiana University School of Medicine in Indianapolis.

She and her husband of 35 years, David, a retired ophthalmologist, live in Indianapolis. They have four adult children.



Chad Priest JD, MSN, RN, FAAN **CEO American Red Cross**

Chad S. Priest, JD, MSN, RN, FAAN is Chief Executive Officer of the American Red Cross – Indiana where he leads a team of over 3,500 volunteers and staff from 45 offices throughout Indiana and portions of Ohio, Kentucky and Illinois dedicated to alleviating human suffering and supporting resilient communities.

Chad is also Adjunct Assistant Professor of Emergency Medicine at the Indiana University School of Medicine and co-founder of the Disaster Medicine Fellowship Program and Adjunct Assistant Professor of Nursing at the Indiana University School of Nursing. He is a fellow of the American Academy of Nursing. His research and scholarship interests include international disaster risk reduction, healthcare emergency management, crisis leadership and community resilience to disasters and crisis events. He is a frequent international speaker on issues related to healthcare system and community resilience.

Prior to assuming leadership of the Indiana Region of the American Red Cross, Priest served as Assistant Dean for Operations & Community Partnerships at the Indiana University School of Nursing where he also founded and directed the interdisciplinary Social Network Health Research Laboratory. Previously Chad was Chief Executive Officer of The MESH Coalition, an innovative public-private partnership that enables healthcare providers to effectively respond to emergency events and remain viable through recovery. Chad formerly practiced as an attorney at the law firm of Faegre Baker Daniels practicing public health and healthcare law in the Indianapolis and Washington, D.C. offices. Chad served on active duty as an officer in the United States Air Force with the 89th Medical Group, Andrews Air Force Base, Maryland. He received his undergraduate degree in nursing from Indiana University, his Masters of Science degree in Community Health Nursing from Indiana University and his law degree from the George Washington University in Washington, DC. He is married to Caitlin Finnegan-Priest and has three children, Emerson, Nora and Eli.

Gabriel Bosslet MD, MA (he/him)
Indiana University School of Medicine

Gabriel Bosslet is Associate Professor of Clinical Medicine in the Department of Pulmonary, Critical Care, Sleep and Occupational Medicine and is Assistant Dean for Faculty Affairs and Professional Development at Indiana University School of Medicine. He is also the Fellowship Director for Pulmonary and Critical Care Medicine. He sees patients in the ICU at University and Eskenazi Hospitals and in his neuromuscular pulmonary diseases clinic in Indianapolis, IN.



Gabriel lives with his wife and 4 kids and enjoys running, reading, and hanging out with his family. He started the Hoosier COVID Update page on Facebook in March, 2020 to help inform those around Indiana about the Coronavirus and its effect on the state and has written well over 100,000 words there talking about the pandemic. Dr. Bosslet can be found on Twitter at @Bossletmd and Facebook at www.facebook.com/hoosiercovid

Micah Pollak PhD
Indiana University Northwest
School of Business and Economics

Dr. Micah Pollak is an associate professor of economics and the director of the Center for Economic Education and Research in the School of Business and Economics at Indiana University Northwest in Gary, Indiana. His research interests cover a wide range of topics, including data analytics, applied microeconomics, health economics (especially in the context of Covid-19), financial economics and regional economics. Dr. Pollak has closely tracked data on Covid-19 in



Indiana since the beginning of the pandemic and brought his analysis to a growing audience on Twitter. He has published research on Covid-19 in K-12 schools in Indiana in the journal of *Clinical Infectious Diseases*, and has appeared regularly as an expert on Covid-19 and economic trends in statewide and national outlets such as the Indianapolis Star, Associated Press the Guardian, Washington Post, NPR and others. Dr. Pollak can be found on Twitter at [@micahpollak](https://twitter.com/micahpollak)



Malaz Boustani MD, MPH

LHS researcher/scientist

Dr. Malaz Boustani is a senior implementation scientist with extensive experience in conducting implementation research with a main focus on developing tools, processes, and strategies to rapidly implement evidence-based and cost-effective health care solutions in the real world. Dr. Boustani is the Founding Director of the Regenstrief Center for Health Innovation and Implementation Science (CHIIS).

Over the past decade, Dr. Boustani has built a clinical laboratory, the Agile Innovation Network of more than 13,000 providers within the Midwest region including Illinois, Indiana, Michigan, Ohio, and Kentucky. He has used this clinical laboratory to train implementation scientists and has developed a graduate certificate in Innovation and Implementation Science to provide the country with transformational agents who are skilled in building learning health care systems. The network has been selected as an approved contractor for the Centers for Medicare and Medicaid Services (CMS) Indefinite Delivery/ Indefinite Quantity (IDIQ) contract to support quality improvement efforts and clinical innovation across settings and programs to maximize impact to healthcare titled the Network of Quality Improvement and Innovation Contractors (NQIIC). Dr. Boustani is the author of new book: *Agile Implementation; A model for implementing evidence-based healthcare solutions into real-world practice to achieve sustainable change.*



General Conference Information

Continuing Education: 13.25 CEUs.
One hour of attendance corresponds to 1 CEU. NAHQ Approval pending.

Location: Virtual (Zoom)

Registration: Deadline to Register is April 17, 2022
 CVENT via credit card or check
[Go Here to Register: https://cvent.me/YdoWL5](https://cvent.me/YdoWL5)

InAHQ Membership

Registration/Renewal: [Go Here https://www.inahq.com/membership/](https://www.inahq.com/membership/)

Conference Pricing	
Early Bird for InAHQ Members Full Conference (Before March 31)	\$175
InAHQ Member (after March 31) – 2 Day Attendance	\$210
InAHQ Member (after March 31) – 1 Day Attendance	\$110
Non-Member 2 Day Attendance	\$335
Non-Member 1 Day Attendance	\$160
InAHQ Annual Membership Dues	\$45
Special Pricing – 2 Day Attendance: Students & Faculty of health professions, or healthcare organization-based educators	\$50 <i>**Discounted pricing for educators & students made possible due to grant monies received from the Indiana Society for Healthcare Education & Training. Limited spots with discounted pricing available to Indiana students/faculty or healthcare educators only.</i>

Refunds & Cancellations: Registrants who cancel after April 10th, or fail to attend will NOT be eligible for a refund. Cancellation requests must be received in writing (e-mail) by April 10, 2021. Cancellations requested before April 10th will be subject to a \$50 processing fee. Substitutions are permitted and must be requested by email.

Contact: 2022 Conference Co-Chairs

Erin Geiselman DNP, RN, CPHQ, NEA-BC elgeisel@iu.edu

Robin Connors BSN, JD, CPHQ heather.connors@ascension.org