

Newsletter for the Indiana Association for Healthcare Quality JANUARY 2022


## Quality Tools: Top Strategic Priorities

What are your top strategic priorities? If you have not organized your work around these, the beginning of the calendar year is the perfect time.
What do you need to know? The organizational top focus points and goals. If you are key to creating the top goals for your organization, then look to the publicly reported indicators and goals, locate benchmarks, comparators, conduct a baseline of your recent performance. You also want to understand the direction of your organization in achieving strategies.
Indicator Benchmark Comparator Goal Target Baseline Performance by month
Falls w Injury/1000 pt days $0.559 \quad 1.2 \quad 0 \quad 0.559 \quad 1.8$


Upcoming Events
Annual Conference-Virtual 4/21-
22/2022
Intro to Quality 6/16-17/2022

Warren Buffet Life Strategies

1. Learn to say no to most things ;
2. Surround yourself with people operating on integrity;
3. Increase your knowledge daily

performance for
healthcare quality professionals
Indiana Association for Healthcare Quality


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Something to think about...
Lou Holtz, Football coach, was asked, "What is the difference in football players today and 50 years ago?" He answered, "Simple. Today's athletes talk about rights and privileges. And the players 50 years ago talked about obligations and responsibilities! To me that describes society today."

# Addressing social determinants of health and 

 health inequity before and during the pandemic
#### Abstract

Reading the editorial by Aurora Aguilar, ModernHealthcare News magazine from January 3, 2022, Ms. Aguilar stated that those organizations that truly addressed social determinants of health and health equity before and during the pandemic were the ones with better outcomes.


Hospitals and health systems are working to address their patients' social needs and the broader social determinants of health in the communities they serve. This includes societal and environmental conditions such as food, housing, transportation, education, violence, social support, health behaviors and employment. A real example...

Efforts to bring vaccines and tests straight to the communities resulted by simply having difficult conversations, with your staff, with your patients, your peers, to find the answers on where you can do better. It's a constant dialogue that involves calling out when something is wrong but especially celebrating when something is done right, providing a place where mistakes and assumptions are addressed and used as examples to learn from.

## PATIENT OUTCOMES OUTSIDE THE HOSPITAL WALLS

## Strategies for patient discharge

Begin the discharge strategy when patients are admitted;
Care Coordinator with a multi-disciplinary team can address barriers to recovery;
Using metrics, i.e., readmission rates, $\mathrm{d} / \mathrm{c}$ to post acute settings, mortality $\mathrm{w} /$ in 30 days provides vital information to improve outcomes;
Address and capture social determinants of care;
Home-based care after discharge is growing with positive results.



TJC COVID Prevalence /1000 Residents


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[^0]:    Provide articles/information for QTips to bettyinahq@gmail.com or call/text 812-455-1082

