

Oh, the Places we'll go!  
The Future of Quality



## **40th Annual InAHQ Quality In Healthcare Conference**

**April 18-19, 2019**

**Ritz Charles, Carmel, IN**



**Dear InAHQ Members & Conference Registrants,**

On behalf of the Indiana Association for Healthcare Quality (InAHQ), I'm honored to invite you to our 40<sup>th</sup> Annual Education Conference. For a third year, this statewide event will take place at a beautiful venue, the Ritz Charles conference facility in Carmel, IN. It will be on Thursday and Friday, April 18-19, 2018. The InAHQ Education Team has worked hard to bring in presenters that will update and enlighten us on such timely subjects as:

- Improvement of clinical outcomes
- Legislative update
- Quality Measures
- Patient safety
- Patient Experience
- Delegation
- Work Place Violence



..... and more. We will be celebrating the 40<sup>th</sup> Year of InAHQ which is a great accomplishment for our organization.

And the “fringe times” have their value, too! At meals and in between sessions, we network, share experiences with other, and have the opportunity to make InAHQ a meaningful organization.

I look forward to seeing you at the Ritz!

Sincerely,

A handwritten signature in black ink that reads "Angela Mounsey". The signature is fluid and cursive.

Angela Mounsey, BSN, RN, CCM, CPHQ  
InAHQ President 2018-19



**InAHQ Annual Conference**  
**Thursday, April 18, 2019**

7:00am to 8:00am	Registration & Light Breakfast
8:00am to 8:05am	Welcome from the InAHQ President- Angela Mounsey
8:05am to 8:15am	Conference General Information: Education Chair-Susan Craig, BSN, RN, CPHQ, LSSBB
8:15am to 9:15am	<b>Opening Keynote Presentation:</b> Advocating for Patients: Improving Patient Safety by Sharing Our Story -Regina Holiday
9:15am to 9:30am	Break
9:30am to 10:30am	<b>Morning Breakout Session:</b> 1) “Vision VIP Experience”– Brian Wagner  2) Using Games to Teach Statistical Concepts-Carolyn Townsend
10:30am to 10:45am	Break
10:45am to 11:30	InAHQ Annual Meeting
11:30am-12:45pm	Catered Lunch & Networking
12:45am to 2:15pm	<b>Afternoon Keynote Session 1:</b> 2019 New Laws Changing Healthcare- Legislative Update – Blayne Miley, J.D.
2:15-2:30pm	Break
2:30pm to 4:00pm	<b>Keynote Presentation:</b> If You Could See What I Hear- Brian Wagner



## Friday, April 19, 2019

7:00am to 8:00am	Registration and Light Breakfast
8:00am to 8:15am	Welcome & Updates: INAHQ President Elect- Kathleen Nichols
8:15am to 9:15am	<b>Keynote Presentation:</b> What to Do When There's too Much to Do!-Jeanne Sexson
9:15am to 9:35am	Break
9:35am to 10:35am	<b>Morning Breakout #1 sessions:</b> 1) Delegation: Rules and Techniques Crucial for Leadership- Jeanne Sexon 2) Workplace Violence- Anne Ruff and Maryn Johnson
10:35am to 10:45am	Break
10:45am to 11:45am	<b>Morning Breakout #2 sessions:</b> 1) Making Things Happen That wouldn't Otherwise-Jeanne Sexson 2) Quality Payment Program- The Importance of Embracing it Now!! MIPS Reporting-Patty Rose
11:45am to 12:45pm	Catered Lunch & Networking
12:45pm to 1:45pm	<b>Afternoon Breakout #1 Sessions:</b> 1) The Impact of Evidence-Based Practice & Research for Organizational Outcomes- Dr. Angela Opsahl 2) Innovative COPD Program Reduces Barriers to Engagement -Josie DeHaven
1:45pm to 1:55pm	Break
1:55pm to 2:55pm	<b>Afternoon Breakout #2 Sessions:</b> 1) Regulatory Compliance is Just the Beginning- Robin Conners 2) Using Excel to Run Your Quality Statistics -Carolyn Townsend
2:55pm to 3:00pm	Break
3:00pm to 4:00pm	<b>Closing Keynote Speaker:</b> _ The Impact of Provider Incentives on Quality and Value of Health Care, Do they work? – Dr. Jeffrey Rothenberg, M.D.
4:00pm-4:15pm	Closing remarks and door prizes



# 40<sup>th</sup> Annual InAHQ Quality In Healthcare Conference

## Keynote Speakers

### Day 1 Opening Keynote Presentation:

#### **Advocating for Patients: Improving Patient Safety by Sharing Our Story**



*Regina Holliday*

Regina Holliday is a Maryland-based patient advocate and artist known for painting a series of murals depicting the need for clarity and transparency in medical records. This advocacy mission was inspired by her husband Frederick Allen Holliday II and his struggle to get appropriate care. With her passion for advocating for patients to receive timely access to their health care data, her artwork became part of the national healthcare debate. Reported on in the mainstream press, as well as reviewed by such journals as *BMJ* and *APA*, Holliday has earned a platform to push for legislation that would provide better care for patients. Continuing her advocacy through art, she also started The Walking Gallery movement, where more than 400 volunteer members don business suits or blazers painted with either their story, their loved one's story, or their mission within healthcare.

The jackets, which are painted by Holliday or one of the 45 other artist members in The Walking Gallery, help change public health policy. The members of Walking Gallery attend medical conferences with a powerful visual story painted on their backs. The paintings help to convey the fact that the people wearing them are living, breathing examples of patients impacted by health care decisions, as opposed to just a statistical number. Holliday's jacket paintings depicting the patient story have been covered in *The Wall Street Journal*, *Marketplace* and *USA Today*. She also began live painting the content of medical conferences and events in 2010. To date she has painted over 270 canvases depicting the stories of providers working in HIT, pharma, medical organizations, and hospitals. In addition, Holliday is published author. *The Walking Wall: 73 Cents to the Walking Gallery*, her first work, is devoted to the stories that comprise her Walking Gallery campaign and was published in Australia. Her latest book *The Writing on the Wall* (2015), a memoir, takes readers on an odyssey of abuse and empowerment. Holliday was honored at the Health 2.0 Annual Conference in 2016 with a Patient Activist Award. In both 2016 and 2017 she served as a judge for Women in Health IT Awards at HIMSS. Backed by her own patient and caregiving experiences, Regina Holliday travels the globe heralding her message of patient empowerment and inclusion in healthcare decision making. She fearlessly stands before officials and practitioners demanding a thoughtful dialog on the role patients play in their own healthcare. Holliday is passionate about the benefits of health information technology and timely data access for patients, which is why she was one of HealthTech's Must-Read Health IT Blogger's in 2017.

### Day 1 Afternoon Keynote Presentation:

#### **2018 Indiana General Assembly: Legislative Update-New Laws Changing Healthcare**



*Blayne Miley, JD*

Blayne Miley is the Indiana State Nurses Association Director of Policy & Advocacy, and an adjunct professor at the doctoral level with Indiana State University teaching Health Policy Leadership.

**Day 1 Closing Keynote Presentation:**



***If You Could See What I Hear- Brian Wagner***

*Brian Wagner*

Being blinded and a survivor of Brain Surgery has allowed me to see a lot more than I ever had.

This led to someone that used to consider himself "not a reader" to not only being "a reader" but also a published author. My self-help book is based on my story of how I was able to overcome adversity, see through my blindspots and have a greater vision for my life.

The title for the book is Sometimes It DOES Take a Brain Surgeon.

My purpose is to motivate and inspire audiences to thrive with what they have today. A Radical Vision is an organization that was formed by seeing through our blindspots. And, it has allowed me to show others how they can do the same. It's all about getting out of your own way and quieting negative voices that we hear in our head. They're call "Self-limiting Beliefs" because they keep you from reaching your full potential.

**Day 2 Opening Keynote Presentation:**



***What to do when there's too much to do!!***

*Jeanne Sexson*

Jeanne holds a Master's degree-emphasis psychology and a Master's certification in education. For twenty-eight years, she has traveled in and out of the conventional United States speaking at national, state and regional conventions. She also keynotes awards, recognition, and special event banquets. Her background also includes facilitating leadership training for the University of Evansville, University of Southern Indiana and Indiana technical College where she received the Outstanding Adjunct Teaching award. Jeanne is a published author and illustrator of several motivational books and magazine articles. Her honors and recognitions include Outstanding Creative Women of the Year and recipient of the National Mental Health Association's Outstanding Service Award.

**Day 2 Closing Keynote Speaker:**



***Dr. Jeffrey Rothenberg, M.D.***

Dr Rothenberg, a Gary native is currently the CMO of St Vincent Hospitals in Indianapolis. He is still a practicing OBGYN and is a member of the resident teaching faculty at the St Vincent OBGYN residency. Happily married to his Art Therapist wife Joani with 4 amazing children he is interested in how the Arts and Humanities can be used as a tool for interprofessional education and advancing humanistic attributes in our providers. He currently is on the Executive National Board for the American College of Obstetrics and Gynecology and serves as an Examiner for the American Board of OBGYN. Dr. Rothenberg received his undergraduate degree from Indiana University, his MS in Biophysics from the Weizmann Institute and then completed his medical degree from Sackler School of Medicine. He completed a residency in Obstetrics and Gynecology at Northwestern University. Dr. Rothenberg is board certified by the American Board of Obstetrics & Gynecology and an Examiner for the American Board of Obstetrics & Gynecology as well as a Diplomate of the American College of Obstetrics & Gynecology for whom he serves as the District 5 Chairman. He has been the recipient of numerous honors and awards such as the Arnold P. Gold Humanism in Medicine Award-National Recognition Award, the PEAR-Prestigious External Award and the Outstanding Teacher and Colleague in the Education of Clinical Science in the OB/GYN Clerkship. Dr. Rothenberg serves as an editor for Clinical Updates in OBGYN and is a reviewer for several professional journals. Prior to his current role he served as the CMO of University Hospital, Chief of Staff and most recently as the Director of Quality and Safety for Indiana's largest physician practice group.

## General Conference Information

### CONFERENCE LOCATION:



### **The Ritz Charles**

12156 N Meridian St, Carmel, IN 46032  
Phone (317) 846-9158

### HOTEL INFORMATION:

#### **SpringHill Suites by Marriott Carmel**

11855 North Meridian Street Carmel, IN 46032

**Special Rate:** King Room Suites: \$122 per night

**To guarantee this rate, please register prior to**

**March 27, 2019.** Please use this special link to register:

**SpringhillSuites** or phone at 317-846-1800 and speak with a reservation specialist.

### REFUNDS & CANCELLATIONS:

Registrants who cancel after April 6<sup>th</sup>, or fail to attend will NOT be eligible for a refund. Cancellation requests must be received in writing (e-mail) by April 6, 2019. Cancellations requested before April 6<sup>th</sup> will be subject to a \$50 processing fee. Substitutions are permitted and these must be requested in writing (e-mail or RegOnLine).

### CONTINUING EDUCATION CREDITS:

An application has been submitted to HQCB for 11.5 CEUs towards CPHQ Certification. One hour of attendance corresponds to 1 CEU. Approval is pending.

### REGISTRATION:

Registration for the conference can be completed online via the RegOnline system at:

<https://www.regonline.com/registration/checkin.aspx?eventid=2556351&ResponseMemberId=YuDVh0VUq3aLcsHOVcG6ZA==&jID=1678842>

Payment will be accepted by credit card or check in this registration software.

### CONFERENCE PRICING

- Early Registration for InAHQ members - full conference by March 15, 2019 [Price: \$275]
- InAHQ Member (as of March 30, 2019): *2 Day Attendance* [Price: \$310]
- InAHQ Member (as of March 30, 2019): *1 Day Attendance* [Price: \$210]
- Non-Member: *2 Day Attendance* [Price: \$435]
- Non-Member: *1 Day Attendance* [Price: \$260]
- InAHQ Annual Membership Dues [Price: \$45]

Membership can be initiated or renewed at:

<https://www.regonline.com/registration/login.aspx?eventID=2533443&MethodId=0&EventsessionId>

QUESTIONS: Contact the 2019 InAHQ Conference Education Co-Chairs:

Susan Craig, RN, LSSBB, CPHQ [smcraig@ascension.org](mailto:smcraig@ascension.org) 317-415-7566 or

Carolyn Townsend, DNP, RN, CPHQ [ctownsen@iu.edu](mailto:ctownsen@iu.edu) 765-455-9278