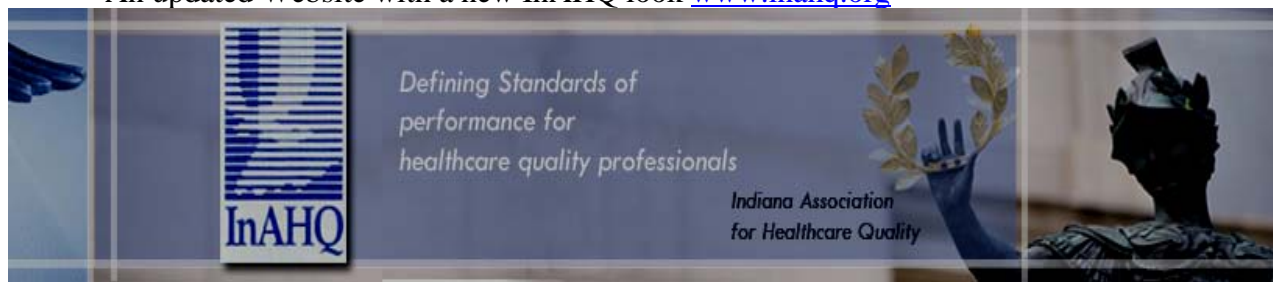


## InAHQ Past-President's 2010 Annual Report May 1, 2010

Greetings InAHQ Conference Attendees,

As many of you might remember, InAHQ won the NAHQ Silver state excellence award in 2008 at the annual NAHQ conference in September 2008. Since we did not win the GOLD award, we were eligible to apply for the GOLD award again in 2009. The application was submitted. The application is quite an undertaking. The actual application was 430 pages long. Indiana did not win the GOLD, but we did win the bronze state excellence award for 2009, which means a new application will be submitted in June of 2010. There were many people that contributed to this effort, but I must give the highest praise to Bonnie Tuttle, Past President, 2008 – 2009. She did the lion's share of the work in creating the document in 2008. The document just needed to be updated in 2009. Also contributing to the effort was Carolyn Townsend and Amy Miles. Some great improvements in the state excellence submission were as follows:

- An updated strategic plan, which included tracking of performance
- An updated Website with a new InAHQ look [www.inahq.org](http://www.inahq.org)



- An Indiana quality blog created and maintained by Ed Lee, InAHQ Legislative Team Leader <http://indianahealthcarequality.blogspot.com>

The immediate past-president, Linda Ostermeier and Credentials Team Leader, Bonnie Tuttle, were tasked with leading an initiative to assess redistricting the current seven InAHQ membership regions. This was to facilitate less travel in the regions for meetings to enhance member involvement. This task was completed and presented at the business meeting May 1, 2009 and approved. It was presented to membership later in 2009 for their review. The two new regions (VIII & IX) are now being planned. The InAHQ Board will be assisting the new regions monetarily and supporting for orientation and recruitment.

A second initiative, succession planning, was assigned to the immediate past-president to lead along with Natalie Webb, president, Karen Varda, president-elect and Bonnie Tuttle, Credentialing Team Leader. We were tasked with developing a plan for succession planning for three – five years for InAHQ Board members. A plan was developed and presented to the Board on January 16, 2010. A final succession plan was approved at the March 5, 2010 Board meeting. The succession plan will be added to the InAHQ policies and procedures and will be presented in the policy and procedure update by the president-elect at the 2010 InAHQ annual conference business meeting.

Respectfully Submitted,  
Linda Ostermeier, RN, BSN, MSM, HFA, CPHQ  
InAHQ Immediate Past- president 2009 - 2010