

Caregivers' Creed – Together We Heal

In Indiana there are 6 million voices - voices of hope and voices of need. Those of us who have committed our lives to the service of healing come together with a common voice of strength and help. Today, a vanguard group of doctors, nurses, pharmacists, hospital leaders, and others who work in the health care system make our promises to you, our patients. We will transform what's broken in the health care system by working together to align forces for change and activate positive improvement within our state and our communities.

Our aims are bold, but our methods are clear. By joining hearts, minds, and hands, we can be true to our promise to "first do no harm." Through our collective action we can respond to your strong common plea for a better health care system that costs less and delivers better care. The answers are among us and the time is now.

We pledge to work together to eliminate infections, disability, and unnecessary deaths from the complications of the care we provide. We will tap the brainpower of our front-line caregivers and add resources to redesign the ways in which we care for you, both in our hospitals and in other settings of care. We pledge to understand our systems and processes and to drive out the variation that leads to harm.

We pledge to hear you, to console you, and to guide you to good health. In times of fear and illness, we will respect your differences, your needs, and your preferences as you make choices about how you live and, ultimately, how you will die. Your choices about how you spend the last days and hours of your life are as important to us as the choices that bring you health and wellness throughout your days.

We promise to connect with one another with full attention and respect so that those who care for you act as members of one team. We promise to nurture one another and to develop the skills of those who are new to the healing professions. We pledge not to tolerate disruptive and condescending behaviors, but to create healthy work environments that support the work of healing. The service of caring is an honor and a privilege, but we recognize that sometimes it can be stressful. As such, we pledge to seek joy each day in our work and to care for ourselves and one another so that we can better care for you.

We promise to erase the imaginary lines that divide us – between hospitals and nursing homes, doctors' offices and communities. Your improved health matters more to us than our market share. We promise to collaborate to improve care and not to compete when it comes to the safety of our patients.

Today, _____, I, _____, am very proud to be
(date) (name)
a _____ and to say, "**I promise.**"
(profession)