



Defining Standards of performance for healthcare quality professionals

Indiana Association for Healthcare Quality



The Indiana Association for Healthcare Quality

Annual Conference:

Hoosier Harmony in Healthcare

April 29th and 30th 2010

Hilton Indianapolis North Hotel



Thursday, April 29, 2010



7:30 AM

Registration/Continental Breakfast

8:00 AM

Welcome, Opening Remarks, President's Message

Mary Jane Hall, RN, MSN, MBA
Conference Chair; And

Natalie Webb, BS, RN, CPHQ
President, InAHQ

8:30 AM

Keynote: Designing Strategies and Programs That Reduce Risk Through Open Disclosure and Improved Communication Between Professional Caregivers and Patients

Dr. David Mayer, MD
University of Illinois, Chicago

Sponsored by Northwest Indiana Area Health Education Center



Dr. Mayer is Associate Dean for Curriculum, Director of Cardiac Anesthesiology, Co-Executive Director of the Institute for Patient Safety Excellence at University of Illinois, Chicago; as well as Curriculum Director for the Masters in Patient Safety Leadership program. He has been active in patient safety and quality outcomes initiatives for almost 25 years. He led the implementation of national patient safety standards for surgical and anesthetic procedures performed in offices and clinics. Dr. Mayer founded the Telluride Roundtable on Patient Safety Curricula. He is a consultant to Australia's National Task Force addressing safety and quality in the Australian Health System.

Dr. Mayer earned his medical degree from the University of Illinois College of Medicine; completed a residency and fellowship at Michael Reese Hospital and Medical Center.

10:15 AM

Break

10:30 AM

Breakout Sessions: Please select one of the following:

Statistics for the Healthcare Quality Professional

Susan Mellott Ph.D., RN, CPHQ,
FNAHQ
President/CEO / Healthcare
Consultant
Mellott & Associates

Achieving Fellowship in the National Association for Healthcare Quality

Betty Brown, MBA, MSN, RN, CPHQ,
FNAHQ.
Co-chair , NAHQ Fellowship Review
Board
Chief Quality/Patient Safety Officer
Parkview Health, Fort Wayne, Indiana.

Disruptive Innovation: Community Physicians of Indiana and the Future of Ambulatory Care.

Patrick Rankin, MD
Clinical Excellence Chairman
Community Physicians of Indiana

Noon

Lunch with Your Region Networking Session

1:30 PM

Breakout Sessions: Please select one of the following:

Transforming Health Data to Actionable Information for Community Quality

Gregory N. Larkin, MD., FAAFP
Chief Medical Officer
Indiana Health Information Exchange

Say "I Promise": Taking Indiana's Quality and Safety Efforts to Scale

Betsy Lee, RN, MSPH
Director, Indiana Patient Safety Center

Real Time Abstraction: A Multidisciplinary Approach

Lisa Leckrone
Director Quality and Risk Management

Denise Doolin
Nurse Educator; and

Renee Pawl
Lean Six Sigma Coordinator & Core Measures Abstractor
Franciscan Physician's Hospital
Munster, IN

2:45 PM

Break

3:00 PM

Keynote Presentation: Aligning Quality Initiatives with Organizational Goals Throughout the Organization

Susan Mellott Ph.D., RN, CPHQ, FNAHQ
President/CEO / Healthcare Consultant
Mellott & Associates



Over the past thirty years, Dr. Mellott has focused on healthcare quality in multiple settings including hospitals, long term care centers, home health settings clinics, and networks.

Currently, Dr. Mellott is the President, CEO of Mellott & associates, which provides consulting services to healthcare facilities and groups. She has experience with decreasing costs, improving patient/customer satisfaction and quality, while involving teams for the facility, including physicians and administrative staff.

Dr. Mellott also has extensive experience with the survey process, especially with the Joint Commission standards and surveys. She has served as adjunct faculty for Texas Women's University in Houston, Texas, as well as clinical faculty for National Association for Healthcare Quality. Dr. Mellott has numerous publications and addresses groups around the country regarding healthcare quality and performance improvement.

Dr. Mellott earned a BSN from Indiana University of Pennsylvania; a MSN from the University of Pennsylvania; as well as a Ph.D. from Texas A&M University in Health Education & Wellness.

4:30-5:30 PM

Annual Meeting: All InAHQ members are encouraged to attend the Annual Meeting.

Friday, April 30, 2010



8:00 AM

Keynote: Why Hospitals Should Fly

John J. Nance



John Nance is the author of WHY HOSPITALS SHOULD FLY, named the 2009 Book of the Year by the American College of Healthcare Executives. Nance is a founding board member of the National Patient Safety Foundation, and has been an energetic part of the medical community for almost twenty years. John J. Nance is a best-selling author, professional speaker, pilot, licensed attorney and ABC News and Good Morning America aviation correspondent.

John J. Nance, a native Texan who grew up in Dallas, holds a Bachelor's Degree from SMU and a Juris Doctor from SMU School of Law, and is a licensed attorney.

9:30 AM

Break & Time With Exhibitors

10:00 AM

Breakout Sessions: Please select one of the following:

Core Measure Abstractor Model

Elaine McCracken, Assistant VP
Operational Quality and Performance;

Terri Bozak
Core Measure Abstractor; and

Peggy Donnowitz
Core Measure Abstractor
Saint Anthony Medical Center
Crown Point , IN

Care Transitions: the Indiana Experience — Lessons Learned From Early
Adapters

Nancy J. Meadows, RN, BS
Clinical Specialist
Transitions of Care
Health Care Excel
Indiana Medicare Quality Improvement
Organization (QIO)

Don Julian, R.Ph.
St. Mary's Medical Center,
Evansville, Indiana

Casting the Safety Net – Fish or Cut Bait? Capturing Precursor Safety
Events

Sherry L. Sweek, RHIA, CPHQ, CPMSM
Director, Quality Management; and

Martha Boutin White, BSE, BSN, MBA
Patient Safety Officer
Memorial University Medical Center
Savannah, Georgia

11:30 Lunch Honoring of New CPHQs and Introduction of New Officers

12:45 PM **Keynote: Navigating The Tides of Change** Darrell "Flash" Gordon, CEO/President
Darrell R. Gordon and Associates, Inc.
and
Wernle Youth and Family Treatment
Center



Few people say they don't have things they'd like to change about the world – and about themselves. We all know that change is unavoidable in our fast-paced lives. Some love it and some loathe it. But, we all must learn to live with it. We all can learn to better deal with the transitions in our professional and personal lives. Learning to make effective changes includes navigating the in-between time from the beginning of changes to the results.

This session will help show how with a variety of hands-on, fundamental and fun interactive methods. Studies have shown that character-driven people who are willing to listen and to sacrifice are most likely to make positive, lasting changes. We can make changes energize us. We can learn how to lead others in positive directions.

Many of Gordon's thoughts have been gleaned from personal experiences, including rising from a shy child to becoming a champion football player, lawyer and CEO of the Wernle Youth & Family Treatment Center. They've included the counsel of friends such as Regis Philbin, Lou Holtz and Nicholas Sparks.

Bring your open minds about change to this session. You won't leave as the same person you were when you came.

2:15 PM Closing/Evaluations/Attendance prizes

GENERAL CONFERENCE INFORMATION

Please visit the InAHQ Website (www.inahq.com) to download conference handouts.
Please include your email address so that the required code can be sent to you.

Location: Hilton, Indianapolis North
8181 North Shadeland Avenue Indianapolis, IN 46250

Hotel Rates/Reservations: \$94.00 per night if reservations are made on or before March 30, 2009
You must identify yourself as an InAHQ conference registrant.

Hotel Telephone Numbers: (317) 849-6668

Continuing Education: Application has been made with HQCB for 10.75 hours; approval is pending

Registration Deadline: Friday, April 16, 2010

Cancellation Fee: \$50.00 after Friday, April 16, 2010

Dress: Business Casual, for maximum comfort, please plan to dress in layers.

For Further Information Please Contact: Mary Jane Hall, RN, MSN, MBA Conference Chair
317-621-9740 or e mail: MHall@ecomunity.com

OR

Visit the InAHQ website at www.inahq.com - Conferences

2010 InAHQ Conference REGISTRATION FORM

Name: _____ Title: _____ CPHQ: Y

First time attendee? Yes No

(The above information will appear on your name badge)

Organization: _____ Dept: _____

Mailing Address: _____

City: _____ State: _____ Zip Code: _____

Telephone: (____) _____ Fax: (____) _____ e-mail: _____

InAHQ member region: _____

<u>Fees</u>	<u>Full Conference Attendance</u>	<u>One Day Attendance</u>
InAHQ Member or ISHRM Member May add \$40 for membership:	\$275.00	\$175.00 <input type="checkbox"/> Thursday <input type="checkbox"/> Friday
Three or more members from the same organization (all registrations must be submitted together)	\$250.00/Person	\$160.00/Person <input type="checkbox"/> Thursday <input type="checkbox"/> Friday
Non-Member	\$425.00	\$275.00 <input type="checkbox"/> Thursday <input type="checkbox"/> Friday

PLEASE INDICATE ANY SPECIAL ACCOMODATIONS THAT YOU REQUIRE: _____

PLEASE MARK THE BREAKOUT SESSIONS THAT YOU PLAN TO ATTEND.

Thursday, April 29, 2010

Morning Breakout Sessions:

- Statistics for the Healthcare Quality Professional
- National Association for Healthcare Quality Fellowship
- Disruptive Innovation: Community Physicians of Indiana and the future of Ambulatory Care

Afternoon Breakout Sessions:

- Transforming Health Data to Actionable Information for Community Quality
- Say "I Promise": Taking Indiana's Quality and Safety Efforts to Scale
- Real Time Abstraction: A Multidisciplinary Approach

Friday, April 30, 2010

Morning Breakout Sessions:

- Core Measure Abstractor Model
- Care Transitions: the Indiana Experience — Lessons Learned From Early Adapters
- Casting the Safety Net – Fish or Cut Bait? Capturing Precursor Safety Events

_____ [Please See Reverse for Additional Instructions](#) _____

Please make checks payable to InAHQ and mail with registration form to:

*Bonnie Tuttle
308 E Wilson St
Swayzee, IN 46986*

Please visit the InAHQ Website (www.inahq.com) to download conference handouts.
If you included your email address the required code will be emailed to you.